

December 20, 2024

Statement on Bank Negara's announcement on Interim Measures to assist policyholders and to promote continued access to suitable medical and health insurance

We acknowledge Bank Negara Malaysia's [announcement](#) today addressing concerns regarding the recent medical and health insurance premium repricing and interim measures in place to assist policyholders impacted. At AmMetLife, we are committed to supporting these interim measures to ensure affordability for policyholders while sustaining access to quality coverage. We are actively collaborating with the relevant stakeholders to refine and implement these interim measures that prioritize the well-being of our policyholders.

You may contact our Customer Care Centre at 1300 88 8800 (Chris, Customer Care Representative) or email us at customercare@ammetlife.com or visit our corporate website at www.ammetlife.com for any related queries, as of 15 January 2025.

Thank you.

From

The Management of AmMetLife Insurance Berhad

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