

“AmMetLife i.Am Health Smart Campaign”

Terms and Conditions

DEFINITION

In these Terms and Conditions, except where the context otherwise requires or where it is otherwise expressly provided, the following expressions have the meanings respectively assigned to them, that is to say,

“**AmMetLife**”, “**We**”, “**Our**”, “**Us**”, “**Company**” refers to AmMetLife Insurance Berhad (197301002252) and its successors and assigns.

“**Campaign**” refers to “i.Am Health Smart Campaign”.

“**Customer**” refers to all individuals who purchased i.Am Health Smart Plan.

Campaign Period

1. The Campaign is valid from **1 September 2024 to 31 December 2024** (“**Campaign Period**”).

Eligibility

2. The Campaign is only applicable to new i.Am Health Smart Plan for Bronze, Silver or Gold applications fulfilling the Terms and Conditions hereinafter appearing.

Campaign Offer

3. Subject to the Terms and Conditions hereinafter appearing, Customer shall be rewarded with one (1) unit of A Gift to Healthier gift box (“**Promotional Gift**”) based on the criteria below:

Tier	Product	Reward
Tier 1	i.Am Health Smart – Plan Bronze & Silver	A gift box worth RM400 consists of: <ol style="list-style-type: none">XiaoMi Redmi Watch 3 ActiveHealth Screening VoucherSkipping Rope
Tier 2	i.Am Health Smart – Plan Gold	A gift box worth RM600 consists of: <ol style="list-style-type: none">XiaoMi Redmi Watch 3 ActiveHealth Screening VoucherSkipping RopePortable Juice CupEye Pillow

Customer shall be entitled to one (1) Promotional Gift provided that:

- i. The completed proposal form(s) and payment are received by AmMetLife’s office by 31 December 2024 and subsequently approved by AmMetLife by 15 January 2025; and
- ii. The eligible policy/policies issued pass the 15 days cooling-off period.

AmMetLife Insurance Berhad (197301002252)

Head Office : Level 24, Menara 1 Sentrum, No. 201, Jalan Tun Sambanthan, 50470 Kuala Lumpur, Malaysia

 +603 2271 8000  ammetlife.com

Postal Address : GPO Box 10956, 50730 Kuala Lumpur

Customer Care :  1300 88 8800  +603 2272 3226

 customercare@ammethlife.com

4. Each new eligible policy approved by AmMetLife is entitled to one (1) Promotional Gift. Customer may purchase multiple policies from AmMetLife, however each Life Assured is entitled to a maximum of one (1) Promotional Gift only.
5. The Campaign offer cannot be combined with any other on-going offer/ promotion or discount. Each Life Assured is entitled to a maximum of one (1) campaign reward only, whichever with the highest value even though the same Life Assured is entitled for other on-going offer/ promotion or discount.
6. The Promotional Gift will be delivered to the mailing address of the eligible Customer within ninety (90) days after the Campaign Period. No delivery will be made to P.O.Box address or any address outside Malaysia.
7. Customers are responsible to provide accurate and full contact details as required in the proposal form. AmMetLife shall not be held responsible if AmMetLife is unable to contact the Customers with the information provided by the Customers in the proposal form. In the event that the Customers did not receive the Promotional Gift due to the inaccurate contact information or non-contactable through adequate means possible and reasonable best efforts, AmMetLife reserves the right to forfeit the Promotional Gift.
8. AmMetLife reserves the right to substitute the Promotional Gift with one of similar value at our absolute discretion without prior notice. The Promotional Gift cannot be exchanged for cash in part or full.
9. AmMetLife may decline the Promotional Gift entitlement in the event any of the terms and conditions pursuant to this Campaign is not fulfilled.
10. AmMetLife shall have the right and absolute discretion to vary, amend, delete or add to any of the Terms and Conditions specifically set out herein, in whole or in any part from time to time including to vary the Campaign Period as it deems necessary and appropriate with notice via the AmMetLife's official website or notices at the AmMetLife's branches.
11. AmMetLife shall have the right and absolute discretion to disqualify any Customer, who has committed or is suspected of committing any misconduct, fraudulent or wrongful acts in relation to this Campaign and/or against AmMetLife, from receiving the Campaign Offer. AmMetLife's decision is final and AmMetLife will not entertain any request to review the disqualified cases.
12. By participating in the Campaign, the Customer and/or any parties related herein agree to be bound by these Terms and Conditions and agree and consent to allow for the Customer's personal data being collected, processed and used by AmMetLife in accordance with

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AmMetLife Privacy Notice which is available on the AmMetLife's official website at www.ammethlife.com/privacy-policy/.

13. AmMetLife shall not be liable for any default in respect of the Campaign due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, virus outbreak, technical or system failures or any event beyond the reasonable control of AmMetLife.
14. These Terms and Conditions are governed by and construed under the laws of Malaysia.
15. For any assistance and/or feedback related to the Campaign, Customer may refer to our servicing agent or walk in to the nearest AmMetLife branch or speak to our Customer Care at 1300 88 8800 or email us at customercare@ammethlife.com.

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